

Payment and cancellation terms 2023-2024

PAYMENT TERMS

Payments of the bookings made on our website booking system, www.northern senses.com are done on-line with booking. Payment Service Provider Paytrail Plc.

Our payment partner, Paytrail Plc acts as a collecting payment service provider and is an authorized Payment Institution. Paytrail Plc will be shown as the recipient on your bank or credit card statement.

Paytrail Plc will forward the payment to us. For reclamations, please contact us via email: info@northern senses.com

CANCELLATION TERMS

When cancellation of booking is made more than 90 days before arrival date, the paid amount is fully refunded to customer

When cancellation is made 90-60 days before arrival date, the cancellation fee is 30% of total booking value.

When cancellation is made 59-45 days before arrival date, 50% cancellation fee of total booking value.

When cancellation is made less than 45 days before arrival, 100 % cancellation fee of total booking value.

Christmas & New Year 2023: 17 Dec – 7th Jan 2024:

No cancellation fee when booking is cancelled before 1st September

Cancellation fee 50 % of total booking value when cancellation is made before 1st Oct.

Cancellation fee 100 % when cancellation is made after 1st Oct.

MINIMUM STAY

Christmas & New Year and Holiday Seasons 7 nights, 17.12.-2023- 7.1.2024 and 28.1-31.3.2024

Spring, Summer, Ruska, Kaamos and Base Season 2 nights, 2023/2024

[@houseofnorthern senses](https://www.instagram.com/houseofnorthern senses)

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